2.8 VISITORS TO EDUCATION AND CARE SERVICE

Policy No: 2.8

Policy Adopted: December 2013

Version No: 2 under Education and Care Services National Regulations under the Education and Care Services National Law

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- **PURPOSE** To protect the safety and well-being of children in care
- **POLICY** Educators and visitors to their residence are informed of their responsibility in relation to Child Protection; families are made aware of visitors to the family day care residence

EXPLANATION

A visitor to a family day care residence is;

- (a) a friend or relative over 12 years who does not live at the residence
- (b) a person who is not authorised to deliver and or collect a child from care
- (c) service staff
- (d) a person representing a regulatory body in relation to a education and care service

A visitor to service office premises is;

(a) a person who is not employed by the service

PROCEDURES

1. RECORDS

Educators residence:

- 1.1 educators can use either Visitor Forms provided by the service to record visitors; or they can use a booklet designed by themselves
- 1.2 the visitor document is to be made available to all visitors for signing into residence and out of residence
- 1.3 the register must have the following information recorded;
 - 1.3.1 date the person visited
 - 1.3.2 time of arrival
 - 1.3.3 signature of the person entering residence
 - 1.3.4 name of the person
 - 1.3.5 details of visit—purpose of visit, e.g. tradesman to fix plumbing / FDC Home Visit
 - 1.3.6 signature as leaving residence
 - 1.3.7 time leaving residence
 - 1.3.8 a parent must have access to this record on request

1.4 Service office:

The service will have a Visitor Form available for all visitors to record the following information;

the register must have the following information recorded;

- 1.4.1 date the person visited
- 1.4.2 time of arrival
- 1.4.3 signature of the person entering residence
- 1.4.4 name of the person
- 1.4.5 details of visit—purpose of visit, e.g. tradesman to fix plumbing / FDC Home Visit
- 1.4.6 signature as leaving residence
- 1.4.7 time leaving residence

2. CONDITIONS

- 2.1 educators must supervise visitors at all times
- 2.2 educators must, to the best of their ability, ensure that visitors are not prohibited persons

Source:

• Education and Care Services Regulations—165, 166, 169, 178

Forms:

Visitor record sheet / book